

## Seventh National Palliative Care Conference

Thursday  
11 September 2008  
76 Portland Place  
London

Improving the quality  
of end of life care

# Delivering the End of Life Care Strategy

### TOPICS INCLUDE:

- + Delivering the End of Life Care Strategy
- + Reviewing the End of Life Pathway: Our NHS, Our Future
- + Improving the identification of patients at the end of life across all settings and diagnosis
- + Developing an integrated approach to end of life care
- + A supportive integrated care pathway for all patients
- + Improving choice and involvement at the end of life
- + The user perspective
- + Involving those at the end of life to actively improve care and services
- + Advanced care planning
- + Commissioning for end of life care
- + Interactive session: Priorities for end of life care reform

### SPEAKERS:

#### **Eve Richardson**

*Chief Executive*

The National Council for Palliative Care and *Member* End of Life Care Strategy Board

#### **Professor Mike Richards**

*Chair, The End of Life Care Strategy Advisory Board and National Cancer Director*

An IHM recognised conference



CPD approval has been sought

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**Seventh National  
Palliative Care  
Conference**

Thursday  
11 September 2008  
76 Portland Place  
London

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# Delivering the End of Life Care Strategy

**“How we care for the dying is an indicator of how we care for all sick and vulnerable people. It is a measure of society as a whole and in particular it is a litmus test for health and social care services.”**

**End of Life Care Strategy for Adults – Emerging Themes,  
Professor Mike Richards Chair, End of Life Care Strategy Advisory Board:**

With keynote addresses from **Eve Richardson**, Chief Executive of the National Council of Palliative Care and **Professor Mike Richards**, Chair of the End of Life Care Strategy Advisory Board, the conference provides an important opportunity to learn about how the End of Life Care Strategy will be delivered, following its publication in June 2008.

The conference focuses on two of the main emerging themes from the end of life care strategy: developing a whole systems approach and improving choice and involvement at the end of life. It also includes series of workshops examining the role of users and user partnership in delivering the end of life care strategy and improving care and support for families after death.

The conference closes with an interactive debate enabling delegates to feedback on their priorities for end of life care reform and the current issues and challenges they face in practice.

**Feedback from delegates at our 2007 event:**

**“Good, clear update on current issues; raising awareness of what is on the horizon.”**

JAMES PAGET HEALTHCARE NHS TRUST

**“Excellent organisation and interesting presentations, good balance between policy and practice.”**

DIGNITY IN DYING

**“Useful in learning how projects are being developed and implemented different parts of the country.”**

HOSPICE AT HOME SERVICE

**“What I have learnt will allow me to take forward to my place of work to aid me to implement the use of LCP in my nursing area.”**

THE LONDON CLINIC

**“This was my first day in my new role and therefore soaked in all the advice. I enjoyed it immensely.”**

PAPWORTH NHS FOUNDATION HOSPITAL

# DELIVERING THE END OF LIFE CARE STRATEGY

**Chairman: Eve Richardson** *Chief Executive* The National Council for Palliative Care  
and *Member* End of Life Care Strategy Board

## 10.00 Chairman's introduction: assessing progress

## 10.15 Delivering the End of Life Care Strategy

### **Prof Mike Richards**

*Chair, The End of Life Care Strategy Advisory Board and  
National Cancer Director*

- delivering the End of Life Care Strategy
- critical issues and goals
- raising public awareness of death as a natural process
- looking forward

## CONFERENCE SPLITS: MAIN STREAM

### STREAM A – DELIVERING THE END OF LIFE CARE STRATEGY

#### FOCUS: DEVELOPING A WHOLE SYSTEMS APPROACH

#### 11.45 Improving the identification of patients at the end of life across all settings and diagnosis

##### **Dr David Levy**

*Joint End of Life Chair for Yorkshire and Humber,  
Our Health, Our Future Review and Clinical Oncologist  
Sheffield Primary Care Trust*

- ensuring those at the end of life are identified: current issues
- the difficulties that clinicians face in identifying those who may be approaching the last years or months of life
- practical tools and training that may help: supporting clinicians with trigger points and education

#### 12.15 Developing an integrated approach to end of life care

##### **Dr Julian Kenyon**

*Director The Dove Clinic for Integrated Medicine*

- developing partnerships to improve end of life care
- implementing an integrated approach to end of life care
- present practice and future perspectives

#### 12.40 Care pathways at the end of life

#### A supportive integrated care pathway for all patients regardless of diagnosis across various healthcare settings

##### **Dr Jonathan Trembl**

*Consultant Geriatrician and Clinical Lead, Supportive Care  
Pathway Pan Birmingham Palliative Care Network*

- The SCP; care pathways research into practice.
- adapting the supportive care pathway for all patients at the end of life regardless of diagnosis
- pre and post implementation audit results: focusing on outcomes

13.05 Questions and answers, followed by lunch and exhibition at 13.00

#### FOCUS: IMPROVING CHOICE AND INVOLVEMENT AT THE END OF LIFE

#### 14.00 The user perspective

##### **Service User Panel led by:**

##### **David Hart**

*Chairman, Help the Hospices National User Group and Member  
The National Council of Palliative Care Ethics Committee*

- improving care at the end of life: the user perspective
- involving users to improve care
- supporting users, families and carers

#### 14.30 Involving those at the end of life actively to improve care and services

##### **Dr John Omany**

*Medical Director Woking Hospice and End of Life Care Chair,  
South East Coast Region Our NHS Our Future*

- active involvement in service improvement
- critical factors enabling successful involvement
- practical examples from Woking and the South East Coast Region

#### 14.55 Advanced care planning

##### **Dr Greg Finn**

*Consultant in Palliative Medicine  
Nottingham County Teaching PCT and Vice Chair  
Mid Trent Cancer Network Advance Decisions to Refuse  
Treatment Project Team*

- advanced care planning: the theory and in practice
- the impact of the Mental Capacity Act in End of Life Care
- managing and giving effect to advance statements
- third party involvement in decisions
- assessing the validity of advance statements: practical issues and lessons

15.30 Questions and answers, followed by tea and exhibition at 15.40

## RETURN TO MAIN STREAM

#### 16.00 Commissioning for end of life care

##### **David Goldberg**

*Director  
The Commissioning Institute*

- world class commissioning in end of life care
- improving data and information for specialist commissioning for end of life care
- system change and cooperation

# OPENING SESSIONS

## 10.45 Reviewing the End of Life Pathway: Our NHS Our Future

### Dr Teresa Tate

Member, Clinical Advisory Group  
Healthcare For London, Consultant in Palliative Medicine,  
Barts and The London NHS Trust and Medical Advisor  
Marie Curie Cancer Care

- implementing the End of Life Care recommendations from Our NHS Our Future
- enablers and barriers to change: the Healthcare for London experience
- delivering improvements in End of Life Care in London

*The End of Life Pathway is one of 8 pathways being reviewed at a national and local level as part of Lord Darzi's 'Our NHS, Our Future' review of the NHS. Healthcare for London was the frontrunner to the Our NHS Our Future Programme*

11.15 Questions and answers, followed by coffee and exhibition at 11.25

## AND WORKSHOPS

### STREAM B – WORKSHOPS AND FOCUS ISSUES

#### WORKSHOP: THE ROLE OF USERS AND USER PARTNERSHIP IN DELIVERING THE END OF LIFE CARE STRATEGY CREATING DIALOGUE

##### Workshop Facilitator: David Hart

Chairman, Help the Hospices National User Group and Member  
The National Council of Palliative Care Ethics Committee

11.50 *This workshop will develop and discuss how users and the public can be involved as partners in delivering the End of Life Care Strategy and the development of the National Cancer Survivorship Initiative will also be discussed. The role of the public and communicating with the public about dying as a natural process will also be addressed. The workshop will provide practical advice on how to involve users, families, and the wider public in implementing the strategy locally*

#### FOCUS ISSUE: IMPROVING CARE AND SUPPORT FOR FAMILIES AFTER DEATH

##### 14.00 a. Improving care after death in hospital and community

###### Reine Corley

Nurse Consultant, Palliative Care  
South Devon NHS Trust

- improving care during a persons illness and after death
- supporting staff to deliver a high quality service ensuring patients and carers are treated with dignity and respect regardless of place of death

###### With David Farnsworth

Governance Lead Torbay Care Trust

##### b. Improving care after death and bereavement care in care homes

###### Mr Andrew Makin

Nursing Director Older People/End of Life Care  
The Registered Nursing Home Association  
and Mental Capacity Advocate

- improving palliative care practice in care homes
- ensuring high quality of care after death in care homes
- developing an open approach that allows residents to be supported and to grieve
- developing a positive approach and celebrating the life of the person who has died

*These presentations will be followed by a 20 minute interactive discussion session*

## FOR FINAL JOINT SESSIONS

### 16.30 Interactive Session: Priorities for end of life care reform

*This session will enable delegates to feedback on their priorities for end of life care reform, and the current issues and challenges in practice*

**Panel Members will include speakers from the day**  
speakers from the day to be confirmed

17.00 Close



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▶ **Your details** (Please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please circle)

First name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

Fax

Email

*Please write your address clearly as confirmation will be sent by e-mail.  
If you prefer confirmation by post please tick this box.   
Please also ensure you complete your full postal address details for our records.*

Please specify any special dietary or access requirements

**This form must be signed by the delegate or an authorised person before we can accept the booking**  
(By signing this form, you are accepting the terms and conditions below)

Name

Signature

Date

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**Workshops** *Please tick if you plan to attend a workshop*

**Workshop: The Role of Users and User Partnership in Delivering the End of Life Care Strategy**

**Focus issue: Improving Care and Support for Families after Death**

**IHM Members**  I am an IHM Member \_\_\_\_\_ IHM membership number *To find out more about becoming an IHM member, please visit www.ihm.org.uk*

**Conference handbook**  I cannot attend the conference but would like a copy of the conference handbook which includes speaker slides @ £69 a copy.  
*The handbook will be sent out a week after the conference, please fill in the 'Your details' section above for delivery.  
Handbooks ordered up until two months after the conference will be supplied as a hardcopy in an A4 ring binder, those ordered after this time will be posted as a PDF document on CD.*

**Venue**  
76 Portland Place, London. A map of the venue will be sent with confirmation of your booking.

**Date**  
Tuesday 11 September 2008.

**Conference fee**

£290 + VAT (£340.75) for BAMB and IHM members

£340 + VAT (£399.50) for NHS, social care and private healthcare organisations.

£290 + VAT (£340.75) for voluntary sector/charities.

£475 + VAT (£558.13) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook.

**Group rates**  
A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

**Terms and conditions**  
A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

**Confirmation of booking**  
All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7–10 days after submitting your booking.

**Accommodation**  
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**Exhibition**  
If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 020 8481 0354, or email carolyn@healthcare-events.co.uk

**Credits**  
The conference is recognised by the IHM. CPD Accreditation is being sought.

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