

NEWS RELEASE

Humana Europe, Ltd
25 St George Street London W1S 1FS
humana.co.uk

HUMANA.

FOR MORE INFORMATION, CONTACT:

Isabella Sharp

Humana Press Office

020 7526 3632 or 07831 307490

media@humana.co.uk

Gary Belfield Leads Humana Forum on World Class Commissioning

LONDON, UK – 6 April 2009 – Humana Europe has today brought together Gary Belfield, director of commissioning at the Department of Health, and senior PCT staff to share feedback from the recent World Class Commissioning (WCC) assessments.

The unique forum organised by Humana was held in central London on 6th April, 2009. PCT chief executives, directors of commissioning and other senior management representatives were invited to give their feedback and advise on ways the WCC process could be improved.

The event began with an interactive workshop in which the participants were divided into groups to discuss their experiences of the WCC assessments, including what worked and what didn't, along with recommendations for moving forward.

Each group was invited to share their feedback with Mr Belfield and the broader forum. Mr Belfield also responded by giving a presentation and participating in a lively Q&A session.

David Goldberg, director of Humana's Commissioning Institute, said the event was a way for Humana to add value to its PCT clients by facilitating the sharing of knowledge.

"We hope the feedback from this event plays a valuable role in setting a baseline for the future.

"We were really pleased with the success of the event and that we were able to get Mr Belfield and so many senior PCT staff to come along and share their views."

As part of its service offering, Humana has been offering PCTs support around WCC in the form of mock panels, board development and consultancy.

END

Notes to editors:

1. Headquartered in London since 2006, Humana Europe delivers expert commissioning services and support to the NHS in England. We are recognised as leaders in designing, developing and implementing innovative programmes, tools and solutions to support Primary Care Trusts (PCTs) to commission care in line with the health needs of their local populations. Our goal is to achieve a sustained improvement in public health through a unique combination of effective commissioning and empowering individuals to take control of their health. Our services deliver demonstrable improvements in patient care and experience as well as cost efficiencies which enable commissioners to divert savings into priority areas. For more information please visit www.humana.co.uk