

NEWS RELEASE

Humana Europe, Ltd

25 St George Street London W1S 1FS
humana.co.uk

HUMANA.

FOR MORE INFORMATION, CONTACT:

Isabella Sharp

Humana Press Office

020 7526 3632 or 07831 307490

media@humana.co.uk

World Class Commissioning expertise comes to the East of England

LONDON, UK – June 10th 2009 – Humana Europe is pleased to announce its partnership with NHS East of England to launch a new programme which will help all 14 PCTs in the region and the East of England Specialist Commissioning Group deliver world class commissioning standards.

The acute invoice validation (AIV) programme will use Humana's proprietary SIV (Settlement & Invoice Validation) system to supply commissioners with information and data to support the management of contracts and the settlement of invoices. Across the region, commissioners will have greater control over the £2.7 billion currently invested in acute care.

Through the development of this gold standard AIV process, the NHS across the East of England will, for the first time, be able to commission and deliver high quality services tailored to the needs of local people and local services.

Peter Forrester, Project Lead for Humana Europe said, “We believe that SIV will provide a solid foundation on which commissioners in NHS East of England will be able to build in the future.”

Humana Europe will work with NHS East of England to deliver practical information that will improve local commissioning and budget management across all local services and providers. Humana will also be responsible for and supplying data intelligence to commissioners to support them in helping drive innovative service improvements in the region.

Commenting, Peter Forrester said, “While the initial focus is on acute data, we expect that over time, we will expand the programme so that commissioners can have in-depth understanding of how individual patients in the region are using services. This has huge implications for the ability of the PCT to provide health services that are entirely responsive to the needs of patients locally.”

Humana Europe will be exhibiting some of their work, including examples of where the SIV system has been put into practice at the NHS Confederation Conference, which takes place in Liverpool from the 10th to the 12th June.

END

Notes to editors:

1. Preparation is being undertaken across all Primary Care Trusts in the East of England during the second half of 2009 to enable the AIV service programme to go live in January 2010.
2. Humana developed their own Settlement & Invoice Validation (SIV) system which has been specifically designed for the NHS to help PCTs automatically validate provider data and increase the accuracy of commissions. SIV enables PCTs to identify areas for cost efficiency and ultimately, this allows providers to expand healthcare services in line with the needs of local patients. For more information please visit <http://www.humana.co.uk/services/settlementandinvoice.htm>

3. Humana Europe delivers expert commissioning services and support to the NHS in England. We are recognised as leaders in designing, developing and implementing innovative programmes, tools and solutions to support Primary Care Trusts to commission care in line with the health needs of their local populations. For more information please visit www.humana.co.uk
4. Humana has been appointed to deliver commissioning services to all 14 Primary Care Trusts and the East of England Specialist Commissioning Group following a comprehensive procurement process under the Framework for procuring External Support for Commissioners (FESC) programme. The service contract is for a period of three years with an option to extend for a further year.